IHM-A Mandatory Disclosure

AICTE File No.	Permanent ID- 1-4196391
Date & Period of last approval	20th March 2025, A.Y 2025-2026

1.	**Name of the Institution**	Institute of Hotel Management-Aurangabad
	Address of the Institution	Dr Rafiq Zakaria Campus, Dr Rafiq Zakaria Road, Rauza Baugh
	City & Pin Code	Aurangabad, (Ch. Sambhaji Nagar)431 001 Maharashtra, India
	State / UT	Maharashtra
	Longitude & Latitude	19.907636, 75.344833
	Phone number with STD code	+91 240 2381104 / 2394503
	FAX number with STD code	(0240)
	Office hours at the Institution	09.00 am to 06.00 pm
	Academic hours at the Institution	09.00 am to 05.00 pm
	E-mail	ihm.aurangabad@tajhotels.com
	Website	www.ihmaurangabad.ac.in
	Nearest Railway Station (dist in km)	7.2 km, Railway Station
	Nearest Airport (dist in km)	9.5 km, Chikalthana

Type of Institution	Private – Self-financing
Category of the Institution	Muslim-Minority

	Autonomous Status	
1	Autonomy	NO
2	Autonomy given by	N/A
3	Period of Autonomy	N/A

2.	**Name of the organization running the Institution**	Maulana Azad Educational Trust
	Type of the organization	Minority Trust
	Address of the organization	3, Sealand, 41, Cuffe Parade, Colaba, Mumbai 400005
	Registered with	Bombay Public Trusts Act, 1950 (Bom. Xxix of 1950)
	Registration date	E-2018
	Telephone Number	22150892
	Website of the organization	www.maet.ac.in

3.	Name of the Principal / Director	Dr. Zubin Dsouza
	Exact Designation	Principal
	Address	F – 24, Shriramnagar Co-op. Housing Society, Aundh, Pune – 411007
	Phone number with STD code	+91 240 2381104 / 2394503
	FAX number with STD code	NA
	Email	zubin.dsouza@ihma.ac.in
	Highest Degree	Ph.D.
	Field of specialization	Hotel Operations

4.	Name of the affiliating University	University of Huddersfield, UK
	Address	Queensgate, Huddersfield HD1 3DH, United Kingdom
	Website	www.hud.ac.uk/
	Latest affiliation period	2024-2029

5.1 Organizational Chart
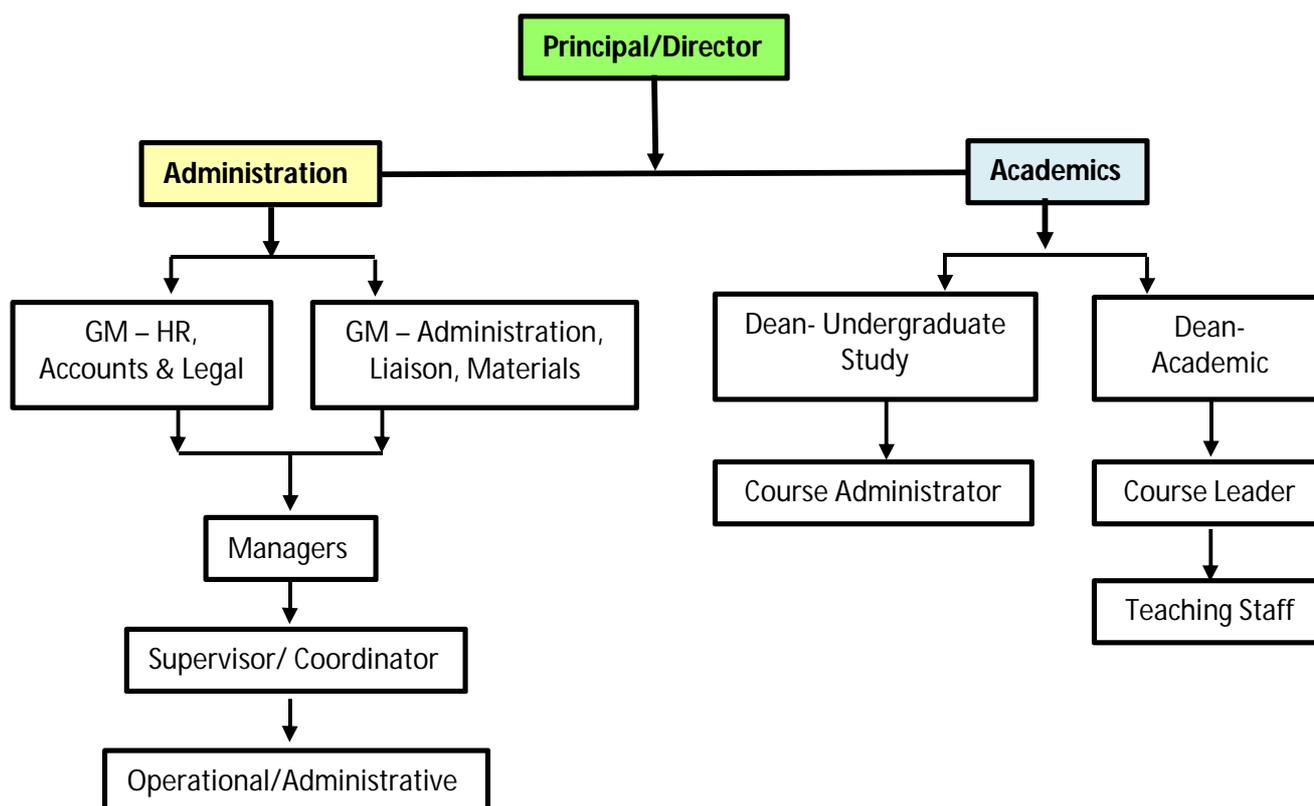
5.2	Governance	
	Governing Board Members	

Sr. No.	Name of Member	Designation
1	Mr. Puneet Chhatwal	Chairman, Managing Director & CEO, Indian Hotels Company Limited, Mumbai (Society)
2	Mr. Farhat Jamal	Chairman, Maulana Educational Trust, Mumbai
3	Mr. Beejal Desai	Senior Vice President – Legal & Company Secretary Indian Hotels Company Limited, Mumbai
4	Adv. Suhail Nathani	Managing Partner, Economic Laws Practice, Mumbai
5	Mr. Gaurav Pokhariyal	Senior Vice President & Global Head – Human Resources, Indian Hotels Company Limited, Mumbai
6	Dr. A.G. Khan	Former Director Dr. Rafiq Zakaria Centre for Higher Learning and Advanced Research, Aurangabad
7	Prof. Jill Johnes	Professor & Dean: The Business School University of Huddersfield, UK
Frequency of meetings		Quarterly
Date of last meeting		4th February 2026

5.3	Grievance redressal mechanism for faculty, staff & students	The Institute has established **Grievance Redressal Committee** and appointed an Ombudsman as per All India Council for Technical Education (Establishment of Mechanism for Grievance Redressal) Regulations, 2012 (F. No. 37-3/ Lega112012, dated 25.05.2012).
		Faculty, students, and staff can place their grievance through the online Grievance Redressal mechanism. The Grievance Redressal Committee, headed by the Ombudsman, takes up grievances and helps in addressing the issues along with the Principal and the concerned Department.
		The University already has a grievance redressal mechanism for the faculty/staff and the students.

5.4	Establishment of Anti-Ragging Committee	The **Anti-Ragging Monitoring Committee** for the academic year 2025-26 was established, with an effort to curb any malpractice at the Institute as provided under the *Maharashtra Prohibition of Ragging Act, 1999*.
		The **Anti-Ragging Monitoring Committee** for the academic year 2025-26:
		Dr. Zubin Dsouza

		Mr. Rushad Kavina
		Mr. Gautam Sen
		Dr. Rakesh Katyayani
		Mr. T Pramod
		Mr. Ashok Giri - Inspector of Police, Maharashtra
		Ms. Vrushali Ghatnekar - Sub-Editor, Media House
		Ms. Hemlata Kulkarni - Social Worker & HoD-BAMU
		Mr.Satish Pawar
		Mr. Ganesh Gaikwad

5.5	Establishment of Online Grievance Redressal Mechanism	The Institute has established **Grievance Redressal Committee** and appointed an Ombudsman as per All India Council for Technical Education (Establishment of Mechanism for Grievance Redressal) Regulations, 2012 (F. No. 37-3/ Lega112012, dated 25.05.2012).
		Any aggrieved person on the IHM-A campus or in hostels can submit their grievance online at *grievance.redressal@ihma.ac.in*, which will be seen by the Ombudsman within 3 working days. A link to Grievance Redressal has been updated on the institute website for open access.

5.6	Details of Grievance Redressal Committee in the Institution and Appointment of Ombudsman.	The **Grievance Redressal Committee** at the Institute for the academic year 2025-26 is as follows:
		Composition of the Committee:
		Dr. Makrand Deshmukh - Ombudsman Dr. Zubin Dsouza - Principal – IHM-A Mr. Gautam Sen - Convener Dr. Anand Iyengar - Member Mr. Rushad Kavina - Member Dr. Rakesh Katyayani - Member Mr. Thottapayil Pramod - Member Mr. Ganesh Gaikwad – Member Mr. Satish Pawar - Member

5.7	Establishment of Internal Complaint Cell (ICC)	The **Internal Complaint Committee** (ICC) (As per Section 4 All India Council for Technical Education (Gender Sensitization, Prevention and Prohibition of Sexual Harassment of Women Employees and Students and Redressal of Grievances in Technical Institutions) Regulations, 2016 is established for the academic year 2025-26: Dr. Zubin Dsouza - Convener Dr. Anand Iyengar - Member Rushad Kavina - Member Dr. Rashmi Dinkar Borikar - Member Gautam Sen - Member Dr. Rakesh Katyayani - Member Smita Parmar - Member Bhavana Verma - Member

		Satish Narayan Pawar - Member
		Ganesh Gaikwad - Member
		Danish Buchia – Student Representative
		Raina Todawal - Student Representative
		Nishtha Khandelwal - Student Representative

5.8	Establishment of Committee for SC / ST	The Committee for SC/ ST (As per the Scheduled Castes and the Scheduled Tribes (Prevention of Atrocities) Act, 1989, No. 33 OF 1989, dated 11.09.1989) was established at the Institute as follows: Brig (Retd.) Hanish Kalra - Convenor Sahebrao Jadhav – Member Rushad Kavina – Member Ganesh Gaikwad – Member Shaikh Moiz – Member

5.9	Internal Quality Assurance Cell	The **Internal Quality Assurance Cell** was constituted as per Appendix 6 of the Approval Process Handbook before the commencement of the Academic Session 2025-26 in respect of the Institute of Hotel Management, Aurangabad, Maharashtra. The **Internal Quality Assurance Cell** at the Institute for the academic year 2025-26 is as follows: Dr. Anand Iyengar - Convenor Mr. Rushad Kavina Dr. Rakesh Katyayani Mr. Gautam Sen Mr. Thottapayil Pramod Mr. Zamanjit Parmar

6	**Programmes**			
	Name of the Department	Hotel Management		
	Name of the Programme approved by AICTE	1. **Bachelor of Hotel Management** 2. **Bachelor of Culinary Arts**		
	Level	Under Graduate		
	Course Duration	4 years		
	Accreditation status of the course	Approved by the AICTE		
	1st Year of approval by the Council	2004		
		Bachelor of Hotel Management		
	Academic Session	**2025 – 26**	**2024 – 2025**	**2023 – 2024**
	Sanctioned Intake	**120**	**120**	**120**
	Actual admissions	51	57	55
	Cut off marks	40%	40%	40%
		Bachelor of Culinary Arts		
	Academic Session	**2025 – 26**	**2024 – 2025**	**2023 – 2024**
	Sanctioned Intake	**60**	**60**	**60**
	Actual admissions	60	55	52
	Cut off marks	40%	40%	40%
	Foreign Collaboration, if any	Name: University of Huddersfield, UK. Address: Queensgate, Huddersfield HD1 3DH, United Kingdom Website: www.hud.ac.uk/ Accreditation: Fully accredited public research university, recognized by the Department for Education, United Kingdom. Ranking: Ranked 65th by The Complete University Guide 2026 and 68th by The Guardian 2025. Equivalence of the Degree: Equivalent to an Indian Degree, approved by AICTE, Ministry of Education, Govt. of India		

7. Faculty

Sr. No	Faculty Unique ID	Name	Designation
1	1-44765665354	Dr. Zubin Dsouza	Principal
2	1-451762401	Dr. Anand Iyengar	Professor
3	1-451412887	Rushad Kavina	Professor and Dean - Undergraduate Studies
4	1-451856356	Dr. Rakesh Katyayani	Professor and Dean - Academics
5	1-452147495	Gautam Sen	Associate Professor and Course Administrator
6	1-2501654732	Pramod Thottapayil	Associate Professor and Course Leader
7	1-47364791872	Ganesh Gaikwad	Associate Professor
8	1-47366621735	Satish Pawar	Associate Professor
9	1-452006305	Dr. Anandsingh Marwad	Associate Professor
10	1-452011241	Dr. Anant Bhamkar	Associate Professor
11	1-452559340	Dr. Saurabh Krishna	Associate Professor
12	1-47431805779	Reju S	Associate Professor of Practice
13	1-5149658877	Zamanjit Parmar	Asst Professor
14	1-5149656395	Prasad Nawale	Asst Professor
15	1-8191499148	Bhavana Varma	Asst Professor
16	1-47364791970	Dr. Aarohi Deshpande	Asst Professor
17	1-3626622480	Ankush Tripathi	Asst Professor
18	1-8193003354	Smita Parmar	Asst Professor
19	1-9321781121	Khalid Syed	Asst Professor
20	1-9550215512	Atul Salunke	Asst Professor
21	1-452147472	Ratnakar Prabhu	Asst Professor
23	1-453329277	Sahebrao Jadhav	Asst Professor
24	1-47364791926	Apratim Gole	Asst Professor
25	1-47364791976	Surabhi Chidrawar	Asst Professor
26	1-47364792032	Satrujeet Das	Asst Professor
27	1-47366621742	Syed Azmatullah Zakirullah	Asst Professor
28	1-47431564682	Praveen Gupta	Asst Professor
29	1-47431805552	Kunal Lokhande	Asst Professor
30	1-47432047557	Uday Jadhav	Asst Professor
31	1-47431805773	Sujit Dey	Asst Professor of Practice
32	1-47366586764	Rahul Bhavsar	Lecturer
33	1-47366586771	Shaikh Moiz	Lecturer
34	1-47375397332	Shaikh Mustafa Shaikh Ansar	Lecturer
35	1-47375397422	Mohsin Khan	Lecturer
36	1-47375397780	Anil Jadhav	Lecturer

8. Profile of the Principal:

Name	Dr. Zubin Dsouza
Date of Birth	16/04/1974
Unique ID	1-44765665354
Education Qualifications	PHD, MBA, BBA
Work Experience	

1. Teaching	5 years
2. Research	7 years
3. Industry	25 years
Area of Specialization	Hospitality Management
No. of Research Paper published	4
No. of Books published	8

9.	Fee Structure			
	Details of fee, as approved by State Fee Committee, for the Institution	**2024 - 2025**	**2023 - 2024**	**2022 - 2023**
		Tuition Fee Rs. 1,47,000.00 **University Fee** Rs. 60,000.00	**Tuition Fee** Rs. 1,47,000.00 **University Fee** Rs. 60,000.00	**Tuition Fee** Rs. 1,47,000.00 **University Fee** Rs. 60,000.00

10. Admission:

	Bachelor of Hotel Management		
Academic Session	**2025 – 26**	**2024 – 2025**	**2023 – 2024**
Sanctioned Intake	**120**	**120**	**120**
Actual admissions	51	57	55
Cut off marks	40%	40%	40%
	Bachelor of Culinary Arts		
Academic Session	**2025 – 26**	**2024 – 2025**	**2023 – 2024**
Sanctioned Intake	**60**	**60**	**60**
Actual admissions	60	55	52
Cut off marks	40%	40%	40%

11. Admissions Process

- **Eligibility criteria**
    - o Candidate must complete Std. XII (10+2) examination or equivalent in any stream with English as the medium of instruction to participate in this admission process. Candidate who has appeared for the Board Examination in the current year, and is awaiting results, can still apply.
    - o **Admission to IHM-A is confirmed only on successful completion of the Board Examination.**
- **Stages in the admissions process**
    - o **Stage I (On-line)**
        - ✓ Registration on the IHM-A Website
        - ✓ Payment of Registration Fee
        - ✓ Aptitude Assessment Test
    - o **Stage II (On-line or Off-line)**

- ✓ Submission of Video Statement of Purpose
- ✓ Parent interaction
- ✓ Personal Interview
- o *There is no elimination at any stage of the process. Admission offers will be made based on the cumulative score ranking at the end of the process.*

- **Admissions process weightages**

Process	Marks	Weightage
Stage I		
Aptitude Assessment Test	30	30%
Stage II		
Video Statement of Purpose	20	20%
Personal Interview	50	50%

- o **Admissions Process – Stage I**
    - ✓ Registration must be done online. Visit www.ihmaurangabad.ac.in.
    - ✓ Complete all details mandated on the Registration Form.
    - ✓ Payment of registration fee to be made online.
    - ✓ Payment receipt will be sent to the candidate's registered email ID.
    - ✓ A link to the Psychometric test will be sent to the email ID registered.
    - ✓ Candidate must complete the Psychometric test. A detailed report of the test will be generated and sent to the candidate's email ID.
- o **Admissions Process – Stage II**
    - ✓ Email & WhatsApp messages to candidates on their registered ID/Number indicating standard requirement for Statement of Purpose (SoP).
    - ✓ Collection and evaluation of the SoPs.
    - ✓ Collating SoP marks, received from faculty, for Interview Panel.
    - ✓ Creating groups for GD by allocating 10 candidates to each group, and conducting the GD.
    - ✓ Collating GD marks, received from faculty, for Interview Panel.
    - ✓ Scheduling each candidate for Personal Interview.
    - ✓ Conducting personal interviews, and collating the final marks.
- o **Confirmation of Admission**
    - ✓ Issue Offer Letters to shortlisted candidates through email with a validity of 10 days to confirm seat.
    - ✓ Receive online payments through NIFT/RTGS in IHM-A Receipt Account.
    - ✓ Issue an e-receipt for fee paid, post reconciliation by accounts department.
    - ✓ Confirm admission through a formal letter.
    - ✓ Communicate electronically with shortlisted candidates on a regular basis.
    - ✓ Email Joining instructions, with relevant forms & formats, to candidates.
    - ✓ Request confirmed candidates to register on Qualsoft with all relevant details to enable attendance & document updating.

12. Infrastructure

12.1	Information of Infrastructure	No.	Area in Sq. mtr.
	Number of Class Rooms and size of each	12	66 Sq. mtr. each
	Number of Tutorial rooms and size of each	03	30 Sq. mtr. each
	Number of Laboratories and size of each	09	120 Sq. mtr. each
	Number of Computer Centers with capacity of each	01	25
	Central Examination Facility, Number of rooms and capacity of each	01	30 Sq. mtr. each
	Online examination facility (Number of Nodes, Internet band width)	36	300 Mbps
	Barrier Free Built environment for disabled and elderly persons	Available	
	Occupancy Certificate	Available	
	Fire and Safety Certificate	Available	
	Hostel Facilities	Available	

12.2	Library		
	Number of Library books / titles / journals available (Programme-wise)	**Titles**	**Volumes**
		8912	14302
	List of online National / International journals subscribed	45	
	National Digital Library (NDL) subscription details	NDLI Club Registration Number: **INMHNCNQGVNW8K7**	

12.3	Laboratory and Workshop	
	List of major equipment / facilities in each Laboratory / Workshop	Available
	List of Experimental setup in each Laboratory / Workshop	Available

	Innovation Cell	Available

	Social Media Cell	Available

	Compliance of the Academic Bank of Credit (ABC)	Not Applicable

	To upload the respective short video (1-2 mins.) of Infrastructure and Facilities available w.r.t. the courses in the website	www.ihmaurangabad.ac.in

	Games and sports facilities	Available

15.4	Teaching Learning Process	
	Curricula and syllabus for each of the programmes as approved by the University	Yes
	Academic Calendar of the University	Same is available on the University website : https://ihmaurangabad.ac.in

Academic Time Table with the name of the Faculty member handling the course	Yes
Teaching load of each faculty	Approximately 16 hours per week
Internal continuous evaluation system and place	1. Assessment tariffs are in line with the University SWAT 2. Implementation of assessment methods based on the criteria shared by UoH to evaluate student learning outcomes and program effectiveness. 3. Use of diverse assessment tools such as exams, projects, presentations, case studies, and practical assessments. 4. Regular review of assessment practices to ensure fairness, reliability, validity, and alignment with program objectives, UoH standards and accreditation standards. 5. All assessments are moderated internally by IHM-A panel considering of Principal, Dean and Course Leader before sending to UoH for moderation. 6. Moderation of student work conducted for all assessments across modules. 7. Written feedback discussed with students by module tutor on a one on one basis , to the extent possible. 8. The Institute follows all University guidelines and processes with respect to academic misconduct and Extenuating Circumstances (ECs).
Students' assessment of faculty system in place	A digital feedback mechanism established for students to provide structured feedback on teaching and learning

For each Post Graduate Courses give the following	
Title of the course	N. A.
Laboratory facilities exclusive to the Post Graduate Course	

Computing Facilities	
Internet Bandwidth	300MBPS
Number and configuration of system	640 Systems with I7 and I3 configuration
Total Number of system connected by LAN	350
Total number of system connected by WAN	350
Major software packages available	Sophos Firewall, Operating systems like (Windows 11, 10, 8.1& 7 and application software's, MS Office 2007, 2010 and

			2013, Tally ERP, Windows Server 2000
	Special purpose facilities available		
	Innovation Cell		
	Social Media Cell		
	Compliance of the National Academic Depository (NAD), applicable to PGCM/PGDM Institute and Universities departments		

16	Enrollment of students in the last 3 years		
	2025 – 26	**2024 – 2025**	**2023 – 2024**
	Hotel Management: 51 Culinary Arts: 60	Hotel Management: 57 Culinary Arts: 55	Hotel Management: 55 Culinary Arts: 52

17	List of Research Publications

Name of the Faculty Member	Article / publication name	Place published / conference	Date published/ Presented
Dr. Anant Bhamkar	Doctoral Research: A study of shortcomings of training in the hospitality industry with a specific focus on skill enhancement and career growth with respect to the hospitality industry in Pune and Aurangabad city.	Sandeep University, Maharashtra	1-Mar-23
	An analytical study of the job training on employee performance and behaviour in the Pune region hospitality industry.	Asian And Pacific Economic Review Volume 16	Special Issue 3	2023	Special Issue 3 2023
	Significance of Soft Skills in Career Development in the Hospitality Industry: A View"	Online International Conference on (Research Trends, Technologies and Developments) in association with Central Christian University, on 8th May 2021.	8th May 2021
	Investigating The Factors Influencing Employee Training Decisions In The Hospitality Industry (W.R.T Select Categorized Hotels In And Around Aurangabad)	Published in Vol. VIII, Issue XI, November 2021 Kanpur Philosophers with ISSN 2348-8301	10th Nov 2021
Dr. Aarohi Shrikant Zade	Influence of Institutional Branding on Student Enrolment Decisions	Journal of Informatics Education and Research	31st October 2025

	Transforming hospitality: the digital revolution in post-pandemic	International journal of social studies and cultural sciences	24-Dec
	The integration of ICT in teaching & Learning	Copyright	24-Oct
	Post pandemic protocols & practices adopted by housekeeping in five star hotels	International Journal of Health Sciences	22-Aug
	The new trends and practices post unlock in hospitality industry in India:An Overview	Maratha Journal	21-Mar
	The Other Side of Hotel Industry Post Pandemic: The New Normal	Conference	20-Sep
	Green technology initiatives & practices by environmentally friendly Hotels using Information & Communication Technology (ICT)	Conference	20-Jun
	Role of artificial intelligence in hotel industry	International journal of analytical and experimental model analysis	20-May
	Entrepreneurship in hospitality & tourism industry: emerging trends & challenges	Conference	20-Feb
	A case study of welfare practices in Lemon Tree Hotels	Maratha Journal	20-Jan
Dr. Anandsingh Marwad	Doctoral Research: An analytical study of Hospitality Industry technological advancement and its impact on Hotel and Restaurant Business of Pune City.	Savitribai Phule Pune University (Pune University) Pune.	2024
	Hemp: It's role in food Industry	IJFANS INTERNATIONAL JOURNAL OF FOOD AND NUTRITIONAL SCIENCES. ISSN PRINT 2319 1775 Online 2320 7876. Research paper © 2012 IJFANS. All Rights Reserved, UGC CARE Listed (Group -I) Journal Volume 11, Iss 12, 2022	2022
	To evaluate Guest Perception to select Holiday Destination via Social Media and Google Search Engine.	Conference Paper presented in One Day Online International Multidisciplinary Conference on Online Resources in Library Science, Social Science and Life Science, Organized by Gokhale Education	23rd July 2021

		Society's Arts Commerce and Science College, Jawahar, Dist, Palghar, Maharashtra.	
	New technological interventions which aid the hospitality industry to develop a competitive advantage in crisis management during challenging times	Kalyan Bharati (UGC Care Group 1) ISSN No. 0976-0822 Volume – 36 No. (VII) 2021	2021
	Influencer Marketing a New Trend to Watch out in the Post-Pandemic Hoteliering	Design Engineering (Scopus Listed Journal) ISSN: 0011-9342 Year 2021, Issue: 9 | Pages: 4133- 4145	2021
	Importance of Green Supply Chain Management and its impact on the Hotel Industry in the near future	Studies in Indian Place Names (UGC Care Journal) ISSN 2394-3114. Vol-40	2020
Dr. Saurabh Krishna	Review on the impact of E Learning during Covid 19 Pandemic - A journey of Challenges, Satisfaction and Opportunities as perceived by HM faculties and students.	Institute of Hospitality Management & Sciences (IHMS), Kothdwar, Jiwanandpur, Uttarakhand	8/10/2022
	Role of UNESCO Heritage Sites for the Sustainability of Rural Resorts in the post-COVID era. A case of Rural Resorts of Aurangabad	Babasaheb Ambedkar Marathwada University, Maharashtra	14/9/2023
	A New Era of Sustainable Mobility in Indian Tourism and Hospitality Industry. A Case of Taj Group of Hotels.	Indian Institute of Technology (IIT), Kharagpur, West Bengal	13/02/2025
	Rural Tourism in the Era of Covid 19 :- A rapid assessment of Rural resorts located near Heritage sites.(Ajanta & Ellora Case)	Institute of Hospitality Management & Sciences (IHMS), Kothdwar, Jiwanandpur, Uttarakhand	8/10/2022
Gautam Sen	Adoption of Environment Social Governance Reporting Frameworks in the Hospitality Industry: A Systematic Literature Review	"ANUSANDHAN" - International Doctoral Conference by Sri Balaji University, Pune Maharashtra, India	13th May, 2025
	Embracing optimal technology for restaurants in the new normal	Today's Traveller & IHM Aurangabad	02nd July, 2021

18	MoU with Industries/Academia
	École Ducasse, Allain Ducasse, France
	Zeeland Business College, Denmark
	Les Roches and Glion Institute of Higher Education, Switzerland
	Indian Hotels Company Limited, TATA, India